

Trouble paying for Internet?
You can get help.



Want Help?

Many households are struggling to afford internet service during the pandemic. But the federal Emergency Broadband Benefit Program provides:

- \$50 a month for internet services
- \$75 a month for those living on tribal lands
- \$100 discount for a laptop, computer or tablet bought through a participating provider

Who Can Get Help?

Some people who may get the discount:

- Have income at or below 135% of federal poverty guidelines
- Recives Lifeline benefits through SNAP, Medicaid, Supplemental Security Income, Federal Public Housing Assistance, or Veterans and Survivors Pension Benefit
- Lost a job or significant amount of income since February 29, 2020

How Do I Get Help?

You can apply online or by mail beginning May 12, 2021. For application and eligibility requirements visit [GetEmergencyBroadband.org](https://www.getemergencybroadband.org).

For questions, call 833-511-3011.

SLOW internet?
NO internet?
We need to know.



The N.C. Broadband Survey is designed to gather information on locations without adequate internet access and speeds in our community.



For Homes & Businesses
WITH Internet Service

Visit [NCBroadband.gov/Survey](https://www.ncbroadband.gov/survey) to take the survey now.



For Homes & Businesses
WITHOUT Internet Service

Text “**internet**” to **919-750-0553**. Standard text messaging rates will apply.

Your feedback directly impacts grant and infrastructure funding in your community.